

FACT SHEET

# InterCall Unified Meeting

Introducing Desktop VoIP\* *(Exclusively for custom sites users only)*

InterCall Unified Meeting Desktop VoIP allows users to join to the audio portion of a meeting using the Internet instead of the phone.

This secure, low-bandwidth and firewall-friendly solution uses Voice over Internet Protocol (VoIP) to connect participants to an online meeting hosted on InterCall Unified Meeting. All you need is an Internet connection and a headset that plugs into your computer—and you are ready to meet!

## What is VoIP?

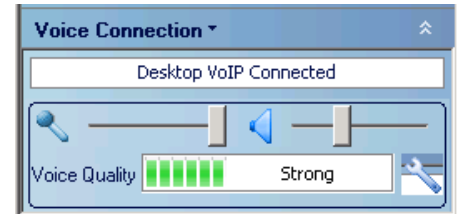
VoIP, or Voice over Internet Protocol, is a technology that transmits your voice over an IP network. VoIP allows you to conduct a telephone call via the Internet instead of the Public Switched Telephone Network.

## What is InterCall Unified Meeting Desktop VoIP?

Desktop VoIP is a softphone application that is seamlessly integrated with InterCall Unified Meeting. It enables your PC to act as a telephone using VoIP technology and includes an easy-to-use, on-screen interface.

## BENEFITS OF DESKTOP VOIP

- **No Telephone Needed:** Connect to the audio portion of your meeting via your PC.
- **Easy-to-Use, Integrated Solution:** The Desktop VoIP softphone is seamlessly integrated with InterCall Unified Meeting for quick and easy access to your online meeting.
- **Remote Access:** Connect to your online meeting from home, hotel, Wi-Fi hotspot or client facility via the public Internet.
- **Low Bandwidth:** InterCall Unified Meeting Desktop VoIP uses an economical 12 kbps data stream. By comparison, most other SIP softphones use as much as 80kbps.
- **Secure:** Desktop VoIP uses a proprietary compression method and file format to protect your audio calls. It uses 128-bit Advanced Encryption Standard (AES) on all voice streams.
- **Firewall-friendly:** InterCall Unified Meeting Desktop VoIP can utilise HTTP over port 80, the default port for most Internet traffic.



### MINIMUM SYSTEM REQUIREMENTS

- InterCall Unified Meeting application download required
- Microsoft® Internet Explorer 6.0+ and Mozilla Firefox 2.0+ with Java script and session cookies enabled
- 800MHz or equivalent computer with 96 MB of RAM
- Windows XP, Vista and 7
- Internet connection of 128 kbps, of which 12kbps will be used by Desktop VoIP
- Stand alone computer microphone and speakers
  - Headset recommended
  - USB audio devices or connected to a full duplex sound card