

InterCall Unified Meeting[®]

System Requirements



Australia

1800 468 225
+61 2 8295 9000

China

10800 650 0155
+852 3073 0418

Hong Kong

800 901 603
+852 3073 0418

India

000 800 650 1158
+61 2 8295 9000

Japan

0120 941 635
+81 3 4580 7805

Korea

0079 8612 1104

Malaysia

1800 801 191
+65 6415 3698

New Zealand

0800 443 589
+61 2 8295 9000

Singapore

1800 468 2255
+65 6415 3698

www.intercallapac.com
cservice@intercallapac.com

 InterCall is a subsidiary
of West Corporation

AAP/EOE

InterCall Unified Meeting lets you quickly and easily bring people together—from anywhere in the world—so they can see what you want to show them, hear what you have to say and interact in order to learn, collaborate and make decisions. It enables you to access audio, web and video conferencing in a single, proprietary system that integrates with everyday business tools, like calendar systems and instant messaging clients, so starting and joining meetings is possible via a single click of the mouse.

The information below describes the system requirements for both moderators and participants. Meeting these requirements will help ensure successful, productive conferences via the InterCall Unified Meeting platform.

Audio

- + Using a telephone: A touch-tone phone
- + Using audio streaming (participants): Internet connection of minimum 128 Kbps. Uses Active X control wmp.dll for Windows Media Player to play the audio stream from supported participant web browsers listed below.
- + Using Desktop VoIP^{**}: Internet connection of 128 kbps, of which 12kbps will be used by Desktop VoIP. Stand alone computer microphone and speakers. Headset recommended. InterCall Unified Meeting application download required.
- + Microsoft[®] Internet Explorer 6.0+ and Mozilla Firefox 2.0+ with Java script & session cookies enabled . 800MHz or equivalent computer with 96 MB of RAM. Windows 2000, XP, Vista and 7.

*(**Exclusively for users on custom sites only. Please speak with your Sales Representative for more details))*

Web (Moderators)

- + Microsoft[®] Internet Explorer 6.0+ and Mozilla Firefox 2.0+ with Java script and session cookies enabled
- + 800MHz or equivalent computer with 96 MB of RAM
 - Note: Application Sharing requires 128 MB of RAM and requirements increase slightly depending on the number of participants.
- + Windows 2000/XP/Vista/7
- + Internet connection of minimum 56 Kbps for Application Sharing, 128 Kbps for broadcasting video

Web (Moderators – Browser only)

- + Microsoft Internet Explorer 6.0+, Mozilla Firefox 2.0+ for Windows/Mac/Linux or Safari 2.0+ for Macintosh
- + Internet connection of minimum 56 Kbps

Note: If you do not install the meeting application, you can launch browser-only meetings to manage your audio participants online. You can utilise features such as mute, dial me, chat and open/close meeting room door. You will not be able to use collaborative features such as presentation slide show, application sharing, surveys, etc.

Web (Participants)

- + Microsoft Internet Explorer 6.0 +, Mozilla Firefox 1.5+ for Windows/Mac/Linux or Safari 2.0+ for Macintosh
- + Internet connection of minimum 56 Kbps for sharing application, 128 Kbps for broadcasting video

Note: Participants should download the InterCall Unified Meeting application prior to a meeting if they wish to use certain features such as presenter capabilities and desktop video. However, they are not required to download the application to join your meeting.

Video

- + To broadcast a video, an industry-standard web camera using Microsoft Windows WDM Image Capture win32 driver (correct version needed for webcam) is required.
- + The quality of the webcam will determine how your video will appear at the other end.

Archive Playback

Archive playback requires Windows Media Player 9 and Internet Explorer 6.0+.

For More Information

Please visit www.intercallapac.com/iumgo or contact our customer service representatives.